## TERMS AND CONDITIONS EPSON 3 YEAR EXTENDED WARRANTY ON SELECTED SCANNERS

- 1. This offer extends the Epson Middle East FZCO ("Epson") standard one (1) year commercial warranty provided to the original puchaser of the scanners listed in the table below ("the Selected Scanners") to a period of three (3) years or until the maximum number of pages specified for the product have been printed, whichever occurs first.
- 2. This promotion is valid for orders placed with Epson authorised resellers between **01/04/2025** and **31/03/2026** ("Promotion Period"). Participants must submit their claims by completing the registration claim form within thirty (30) days from the date of purchase. The final date for submitting claims under this promotion is **30/04/2026**

WorkForce DS-410
WorkForce DS-870
WorkForce DS-70
WorkForce DS-80W
WorkForce DS-730N
WorkForce DS-530II
WorkForce DS-770II
WorkForce DS-790WN
WorkForce DS-800WN
WorkForce DS-900WN
DS-C330
DS-C490
ES-C320W
ES-C380W

- 3. After receiving your scanner, visit <a href="http://www.epson.com/eme">http://www.epson.com/eme</a>1 complete the claim form and submit it along with the serial number. Only fully completed claims submitted within thirty (30) days from the date of purchase will be accepted. Upon submission of the online claim, you will have the option to print a confirmation page indicating receipt of your claim. Thirty one (31) days after the date of registration, you will be able to check that your warranty has been registered at <a href="http://www.epson.com/eme">http://www.epson.com/eme</a>2
- 4. Epson commercial warranty shall apply to all applicable purchases irrespective of this promotion. The terms of the warranty may vary by country and product and the specific Epson entity provifing warranty will depend on the country where the Epson product was first sold by an Epson entity. Full details on service coverage and warranty conditions applicable to the Selected Scanners can be found at <a href="http://www.epson.com/eme">http://www.epson.com/eme</a>.
- 5. Nothing in these terms and conditions shall affect or limit participant's statutory rights.
- 6. This promotion is open to participants aged eighteen (18) or over, who reside in one of the following countries, and where a Selected Scanner was purchased from an authorised reseller:

Algeria (DZ)

Angola (AO)

Mauritius (MU)

Bahrain (BH)

Morocco (MA)

Botswana (BW)

Mozambique (MZ)

Egypt (EG)

Namibia (NA)

<sup>&</sup>lt;sup>1</sup> Select your country or region and click on 'Promotions'.

<sup>&</sup>lt;sup>2</sup> Select your country or region and search for your product by Product Name or Serial Number.

Ethiopia (ET) Nigeria (NG)

Ghana (GH) Oman (OM)

Iraq (IQ) Qatar (QA)

Israel (IL) Saudi Arabia (SA)

Ivory Coast (CI) South Africa (ZA)

Jordan (JO) Tanzania (TZ)

Kenya (KE) Tunisia (TN)

Kuwait (KW) Uganda (UG)

Lebanon (LB) Uniter Arab Emirates (AE)

Libya (LY) Zambia (ZM)

Madagascar (MG) Zimbabwe (ZW)

- 7. This promotion is not open to any individual directly involved in the promotion. Resellers and retailers are not eligible to submit claim on behalf of participants.
- 8. If the Epson product is returned to the reseller, the participant's entitlement to the extended warranty under this promotion will be voided.
- 9. The participants may submit a maximum of one (1) claim per Selected Scanner (unique serial number) during the Promotion Period.
- 10. The three (3) year extended warranty will not be provided if:
- a. the scanner is not part of this promotion or was not purchased within the Promotion Period; and/or
- b. the registration claim form is incomplete or inaccurate; and/or
- c. the registration claim form is not submitted within thirty (30) days of the purchase date; and/or
- d. Proof of purchase is not provided upon request for service.
- 11. Epson shall not be liable for any technical, scanner, software, server, website or other failures or damages of any kind that impede or obstruct the participant's ability to participate in the promotion.
- 12. Epson reserves the right to audit all claims to ensure compliance with these terms and may request additional information or documentation relating to the claim.
- 13. These terms and conditions constitute the entire agreement between the parties with respect to the subject matter herein and supersede any prior agreements, arrangements, undertakings or proposals, whether written or oral related to the same subject matter.
- 14. By registring for the Promotion, Participants are required to provide personal data necessary for Epson to administer the Promotion. Details regarding the processing of personal data can be found in the Privacy Information Statement Promotions on the Epson website. Participants may also opt to consent to receiving marketing communications from Epson, such as surveys, newsletters or advertisements. Providing sush consent is optional and not required for participation in the promotion.
- 15. Epson's liability under this promotion is limited to the cost of providing the extended warranty. Epson will not be liable for any indirect, consequential, or incidental damages, including but not limited to loss

of business, profits, or data, that arise out of or relate to this promotion, regardless of whether such damages were foreseeable, or Epson was advised of the possibility of such damages.

- 16. If any provision of these terms and conditions is held to be invalid or unenforceable, the remaining provisions will remain in full force and effect.
- 17. Participants may not assign or transfer any rights or obligations under this promotion without the express written consent of Epson.
- 18. These terms and conditions are governed by the laws of the country in which the Selected Scanner was purchased and subject to the jurisdiction of the courts of that country.
- 19. By entering this promotion, participants confirm that they have read, understood and accepted these terms and conditions. The promotor reserves the right to modify or terminate the promotion and/or amend these terms without notice in the event of any circumstances beyond our reasonable control.

## Promoter:

Epson Middle East FZCO, 6WA-401, Dubai Airport Freezone, Dubai, United Arab Emirates.