Full Terms and Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or campaign materials for the Epson campaign (the “Campaign”). Participants of the Campaign will be deemed to have accepted and be bound by these Terms and Conditions. Please retain a copy for your information.

Promoter: EPSON MIDDLE EAST FZCO, hereinafter referred to as “The Promoter” or “Epson”

Organiser: TLC MARKETING WORLDWIDE MIDDLE EAST DMCC, hereinafter referred to as “The Organiser” or “TLC”

Participant: A customer who will purchase at least one participating product and take part in the Campaign.

Campaign Reward: Up to 3 free afterschool classes, subject to availability and the terms of the relevant reward partners.

Campaign Period: 14 August to 31 October 2026.
Participants have one month to claim the Reward from the date of receiving email from the Organiser. Claims must be submitted within the Campaign Period. Any claims received after the closing date will not be accepted.

Participating Products: All Epson EcoTank printer Models.

How to participate:

- The Participant to buy Epson Ecotank Printer.
- Enter microsite, register and upload a purchase receipt.
- The Organiser will verify and confirm the submitted receipt within 24 working hours. The receipt will be approved if it shows that a participating product has been purchased.
- Once receipt is approved the Participant will receive a claim link to choose a reward from the list.
- The reward details with the claim code and individual instructions per reward will be sent to the registered email of the Participant.
- The reward must be claimed within one month of receipt of the email from the Organiser.
- The Promoter and Organiser reserve the right to request additional proof of purchase and to reject any claim which is incomplete, illegible, fraudulent or does not comply with these Terms and Conditions.

Rewards:

I. Each valid receipt will receive one (1) Campaign Reward for every valid and complete registration submitted successfully on the redemption platform.

II. The Campaign Reward is non-refundable, non-transferrable and non-exchangeable.

III. The Campaign Reward cannot be exchanged for cash or reward credit or any other Reward of any kind.

IV. Any minor and any employee, director, member, partner, agent or consultant or any person directly or indirectly who controls or is controlled by the Promoter or the Organiser and/or immediate family members of any employee, director, member, partner, agent, service provider or consultant of or person indirectly or directly in control or controlled by the Promoter or the Organiser, its advertising agencies, advisers, dealers and suppliers or any other third parties associated with this Campaign and for marketing services are unable to participate in the Campaign, and any submission will be deemed invalid.

V. In case of doubt of any fraudulent activity, the Promoter and the Organiser reserve its right to themselves or through third party to deny any claim that is deemed to have been met with fraudulent activity and/or not abiding by the rules set out in the Terms and Conditions.

VI. All reward partners terms and conditions, as provided to the Participant at the time of redeeming the reward, shall also apply. The Participant, in redeeming and utilizing the reward, agrees to such terms and conditions. The Promoter and the Organiser shall not be responsible for the acts or omissions of such partners, except where required by applicable law.

VII. The list of participating reward partners may change where reasonably necessary, including where a partner withdraws or a reward becomes unavailable for reasons outside the reasonable control of the Promoter or Organiser. In such cases, the affected reward may be replaced with a reasonable alternative of equivalent or higher value and affected participants will be informed as soon as reasonably possible, subject to applicable law.

VIII. Each valid receipt may only be used once and for a single claim.

General Terms:

1. By entering this activation Participants warrant that they are of 18 years of age have carefully read, accepted and agreed to abide by these terms and conditions.

2. Without detracting in any way from the Campaign Terms and Conditions, the following general provisions shall be applicable to these rules.

3. The Promoter will interpret the Terms and Conditions in their sole discretion and reserve the right to amend the Terms and Conditions at any time in accordance with the provisions contained in these rules where reasonably necessary.

4. The Promoter, their directors, members, partners, employees, agents, consultants, any other person who directly or indirectly controls or is controlled by them or any supplier of goods and services in connection with this Campaign and their spouses, life partners, parents, children, siblings, business partners or associates are not eligible to participate in or enter this Campaign, and in case they participated, reward shall be withdrawn.

5. In the event of a dispute, the Participant hereby acknowledge and agree that the decision of the Organiser will be final and binding and no correspondence will be entered into this regard and for further clarity, the Organiser shall be entitled to deal with such disputes (or any failure by entrants to follow the rules) in their sole discretion, including that the Organiser shall be entitled, in addition to any other rights which the Organiser may have in terms of these rules, to immediately disqualify entrants from this Campaign. By entering the Campaign and/or accepting any prize, the Participants and/or winners hereby indemnify, release and hold harmless the Promoter and the Organiser (including their subsidiaries, holding companies and affiliates), their directors, employees, agents, suppliers and contractors (the "Organiser parties")

6. Neither the Promoter or the Organiser can be held liable from and against any actions, claims and/or liability for injury, loss, damage, expense, claim for damages of any kind resulting in whole or in part, directly or indirectly, from participation in the Campaign, and/or the use, acceptance or possession of a prize, and/or participation (or non-participation) in a prize-related activity, to the fullest extent permitted by applicable law.

7. The Participants who, in the Organisers' sole determination, act unlawfully, fraudulently, in breach of these rules and/or Terms and Conditions or otherwise dishonestly may be disqualified from participating in the Campaign and shall not be eligible to win any prize.

8. By signing on this Terms and Conditions, the Participants hereby acknowledge and agree that neither the promoter or the organiser shall be held liable nor responsible for any reward misrepresentation (written or verbal) on warranties by anyone / group other than TLC, save where liability cannot be excluded by law.

9. Additional to any other rights contained in the competition rules, the Promoter reserve the right to terminate the Campaign at any time with immediate effect. If this is the case, the Organiser will provide a notice on the website and it shall be the responsibility of the Participants to review such website in this respect. In such event, all Participants hereby waive any rights which they may have against any of the Organiser parties and acknowledge that they will have no recourse or claim of any nature against the Organiser parties.

10. The Organiser is not liable for any technical failure that may result in an entry not being successfully submitted. For the avoidance of doubt, the Promoter and the Organiser shall not be responsible for any unavailability of the website, failure in the sending or receipt of emails, spam filtering, or incorrect email details provided by the Participant.

11. Any prize is accepted by a participant at his/her own risk and the Organiser is not liable, at any time, for any defect in the prize. The duration of this Campaign may also be extended or curtailed at the sole discretion of the Promoters. If this is the case, the Organiser will provide notice of this on the website. All Campaign queries must be directed to TLC customer service email on epsonbacktoschool@tlcrewards.com 08:30 to 16:30 Monday – Friday. Not available on weekends (Saturday and Sunday) and public holidays.

12. The Organiser reserves the right to block the Participants if found abusing the competition rules and mechanics.

13. If for any reason this activation is not capable of being carried on as planned, due to without limitation infection by any computer virus, bugs, tampering, unauthorized intervention, fraud, technical failure, act of God, war (whether or not declared), political coup or insurrection, rebellion, labor dispute, fire, epidemic, storm, flood, typhoon, explosion, legal enactment, government directive, order or regulation, any law or regulation having force of law or any other reason or cause beyond the control of Epson

or TLC which corrupts or affects the administration security, fairness or integrity or proper conduct of this activation, Epson, to the fullest extent permitted by law, reserves the right in its sole discretion to cancel, terminate, modify or suspend this activation and to disqualify any Participants who tampers with the activation and/or the entry process.

14. To the fullest extent permitted by law, TLC is not responsible for any technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer software and/or equipment, failure of any e-mail account or any combination thereof.

15. The Promoter will be entitled at its sole discretion and subject to any applicable law, to cancel, terminate, extend or suspend the activation or to modify these terms and conditions at any time prior to the closing date.

16. To the fullest extent permitted by law, the Promoter and Organiser shall not be liable for any loss or damage whether directly or indirectly whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any death or personal injury suffered or sustained by the Participant. Except for any liability which cannot be excluded by law, the Participant hereby releases the Promoter and the Organiser, and all persons or corporations associated directly or indirectly with the activation from any and/or all claims, demands and proceedings whatsoever arising as a consequence of:

    - Their participation in the activation.
    - Any breach of these terms and conditions.
    - The use or non-use of the reward.

17. This release and indemnity extend to and includes the Promoter and the Organiser, their parent companies and their affiliates, and the respective directors, officers, agents, contractors, employees and sponsors associated with or which is involved directly or indirectly with the activation. This release and indemnity continue forever and binds the Participants' heirs, executors, personal representatives and assigns.

18. These Terms and Conditions are governed by the laws of the country in which this Campaign is run and are subject to the jurisdiction of the competent courts of that country.

Data Protection:

The Organiser and the Promoter, as data controllers, will collect and use the personal data provided by you for the purposes (a) related to the conclusion, management and execution of the Campaign; (b) related to the obligations established by laws and regulations; (c) of sending advertising and promotional material concerning the services offered by Epson and affiliates or, in particular, the newsletter, provided you expressly consent.

The Organiser and the Promoter will only collect and use your personal data in compliance with all applicable data protection law, the Organiser Privacy Policy and the Promoter's Privacy Information Statement.

By entering and participating in the Campaign, you agree that the Organiser and the Promoter may collect and process Participants' personal data for the purposes of administering this Campaign and fulfilling rewards.